



holocentric®

Holocentric

"In an ideal world, when an organisation defines its overall strategy, it should break down this strategy into the distinct capabilities required, and then seek IT solutions that can help to fulfil these capabilities."

*Butler Group – Business Process Management
February 2004*

Product Overview

The Holocentric Modeler provides a living model of an organization, defining the relationships of all its components. It provides organization modeling capabilities which quickly and efficiently bring together the strategies and goals, organizational structures and functions, people and roles, business processes and information requirements. In conjunction with the Technology Modeler, it relates the IT systems required to implement and facilitate the processes.

The work practices and activities are related to the business processes and through to the strategies and objectives of the organization. This allows effective measurement of the contribution of each individual and management of the outcomes to improve performance.

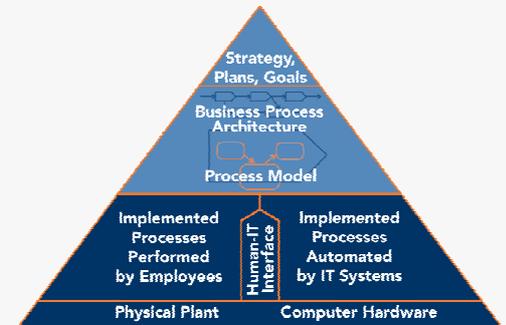
Holocentric Modeler is part of the Holocentric Modeler family of products, including Systems Development Add-In for software engineering, enabling easy integration with the release of Microsoft® Office 2003 Edition. Microsoft® Office Word 2003 can be used for documentation, training and information sharing, Microsoft® Office Excel 2003 for 'what-if' analysis during organizational re-engineering and Microsoft® Office Project Professional 2003 can be used in forming links between organizational modeling and project control, and Microsoft Office SharePoint® Portal Server 2003 for information sharing and cross-enterprise collaboration.

The Challenge

Organizational business systems often fail to meet the requirements of the companies implementing them. They may be late, over budget, or provide systems that do not match the enterprise.

There is often a disconnect within organizations which prevents the objectives being translated into the most appropriate actions. This presents difficulties as the organization tries to change to meet new market opportunities and threats. This lack of understanding of relationships between people, roles, business processes and IT systems increases the risks associated with major initiatives such as business process outsourcing and mergers and acquisitions.

Holocentric Modeler



Company Profile

Holocentric is an international software company, which assists in building living models of an organization, defining the relationships between all its components.

Holocentric's head office is located in Sydney, Australia, and Holocentric consultants and Partner companies operate from locations around the world. Holocentric is a highly successful independent business and boasts customers such as the Australian Taxation Office, global giant Tyco Healthcare and the Australian Computer Society.

Holocentric is a Microsoft® Certified Partner.

Holocentric received the 2003 Consensus Software Awards acknowledgement after being nominated by Microsoft.

Solution Contact Information

PO Box 62, North Sydney NSW
2059,
Australia

Company Telephone:
+61 2 9957 3169

Company URL:
<http://www.holocentric.com>

BUSINESS VALUE

Solution Framework

Organizations are looking to Business Process Management (BPM) solutions to provide better alignment of their business and IT applications. In order to determine where BPM can be of most use, organizations need to model their processes and understand the relationships between the roles and people in their organizations.

Business Value Proposition

Holocentric Modeler enables organizations to implement change more quickly, reliably and continually by understanding the relationships between the business processes and employees for:

- Corporate Governance
- Business Performance Improvement
- Human Performance Improvement
- Value Chain Management
- Enterprise Architecture
- Systems Requirements and Fulfillment
- Software Re-engineering

TECHNICAL VALUE

Solution Features

Holocentric Modeler helps organizations understand current work practices and to use this understanding to improve the management of change to deliver value. In some cases, process automation will lead to improvements, while in others the solution may be delivered through a redeployment of existing resources.

It is generally acknowledged that the best approach that an organization can take is to co-ordinate and optimize the work of **all** stakeholders and technology to improve processes and deliver greater strategic value through five phases:

- Discover Work Practices and Performers
- Design Architecture, Relate Strategy
- Analyze Performance, Simulate Improvements
- Engineer Change
- Manage Execution for Continuous Improvement

Shape Your Future

Solution Description

The Holocentric Modeler enables business processes to be defined, related to roles, implemented as work practices and continually improved.

The solution enables organizations to gain short-term ROI by mapping business processes to analyse problem areas and identify changes. These processes also add to the understanding of the organization and form part of the model which can be used for more strategic benefit.

By understanding the business processes and the relationships to other components, organizations can apply this to a wide range of initiatives.

Solution Benefits

- Short-term ROI by mapping and analyzing problem areas
- Progressively build a comprehensive model of the organization
- Ensure strategy is implemented by linking to granular detail of business activity
- Achieve a perfect fit between systems and processes
- Flexible documentation capabilities driven by Microsoft Office interfaces
- Individuals can better understand how their detailed responsibilities contribute to the organization goals
- Increased business agility, by providing better organization execution capability
- Standardized reporting formats and methodologies can be more effectively implemented
- Completes the loop for continual process improvement through implementation, measurement and feedback