



Course Outline

Course Name:	Business Process Analysis Workshop
Course Code:	BPA-I
Target Audience:	Business Unit Managers, Business Analysts, Project Managers, Business Process Analysts
Course Duration:	1 Day
Course Fee:	\$900 + \$90 GST = \$990

Course Description

This course is designed for 'intermediate' users of Holocentric Modeler[®]. The course will take participants through the practical application of Holocentric Modeler's Process Analysis Accelerator.

Prerequisites

Business Process Modeling (BPM) Introductory Workshop or significant experience in a modeling environment is recommended.

Course Objectives

This course aims to provide participants with the necessary skills to define and analyse business processes to identify opportunities for improvement, and in turn identify the impact on people, processes and technology to implement those changes.

Learning Outcomes

At the completion of this course participants will have a clear understanding of the following topics:

Introduction to Business Process Analysis (BPA)

- Overview of Business Performance Improvement (BPI) context
- Overview of Process Analysis
- Time Driven Activity Based Costing
- Theory of Constraints
- Introduction to Path Analysis concepts

Path Analysis Fundamentals

- Defining Role and Activity metrics
- Volume weighting and resource Sharing
- Selecting the scope of analysis
- Executing the Path Analysis Engine (PAE)

Detailed Path Analysis

- Path Visualisation
- Understanding the outputs of Path Analysis

Scenario Based Path Analysis

- Scenarios & Conditions
- Divergence and Convergence

Course Structure and Method of Instruction

This is an instructor-led course consisting of limited modeling theory and many practical exercises that outline the extended capabilities of Holocentric Modeler.

Texts and Supporting Material

Participants will receive a copy of the Process Analysis Accelerator User Guide, an Exercise Workbook together with copies of all slides and presentation material used during the course.

Training Registration

To register for this or any Holocentric training course, please visit www.holocentric.com and follow the links to the Training Registration page. This page will provide details of when and where the next course will be run.

Further Information

For further information on this or any other Holocentric training course, please contact info@holocentric.com or telephone +61 2 9957 3169.