



Course Outline

Course Name:	BPM Introductory Workshop
Course Code:	BPM-I
Target Audience:	Business Analysts, Business Unit Managers, Business Process Designers
Course Duration:	2 Days
Course Fee	\$1,650 + \$165 GST = \$1,815

Course Description

This course is designed for the 'novice' user of Holocentric Business Modeler.

Prerequisites

None.

Course Objectives

The aim of this workshop is to give the participant enough knowledge and confidence to start using the Holocentric Business Modeler product to create their own business process models.

Learning Outcomes

At the completion of this course participants will have a clear understanding of the following topics:

Introduction to Business Process Modeling

- BPM Fundamentals
- Standards
- History
- Terminology
- Methodology
- Measures and Links
- Report Options

Building Models

- Build your own model following prescribed bottom-up methodology
- Create Actors, Use Cases, Process Diagrams, Process Area Diagrams
- Use Communication Links – Initiation, Notification, Interaction
- Add text, labels and notes
- Edit models
- Link documents

- Create custom properties and perform Path Analysis
- Publish models

BPM Modeling Project - Part I

- Project Guidelines
- Project Sponsorship and Ownership
- Interview Guidelines and Checklist
- Interview Session – Role Play

BPM Modeling Project - Part II

- Create a model from Part I role play interview
- Present and critique models
- Item Definitions and Rules
- Macros and Validity Checks
- Search-Review Options
- Functional View – Organisation Structure and Relations

Course Structure and Method of Instruction

This is an instructor-led course consisting of limited modeling theory and many practical exercises that outline the benefits of Role-Based Process Modeling.

Texts and Supporting Material

Participants will receive a copy of the BPM Introductory Workshop workbook.

Training Registration

To register for this or any Holocentric training course, please visit www.holocentric.com and follow the links to the Training Registration page. This page will provide details of when and where the next course will be run.

Further Information

For further information on this or any other Holocentric training course, please contact info@holocentric.com or telephone +61 2 9957 3169.